

REOPENING VISITATION POLICY AND PROCEDURE

POLICY

It is the of Hudson Valley Rehab and Extended Care Center to begin visitation for residents, families and resident representatives while ensuring safety and adherence to infection prevention strategies to minimize any potential spread of infection. This will be done in accordance with all state and federal guidance for the prevention of COVID-19. The following information is provided by the [Department of Health](#).

HVRECC has met the criteria set by the NYSDOH for visitation.

PURPOSE

To promote and enhance resident quality of life by implementing visitation to combat psychological impacts of isolation from family and representatives as long as it is safe to do so.

PROCEDURE:

- Facility visitation will be conducted in outdoor area, weather permitting.
- In inclement weather such as high heat and as facility space allows visitation will be inside, in a well-ventilated space with no more than 10 individuals who are social distanced and wearing a facemask / face covering while in the presence of other.
- Visits will be made in advance and scheduled by calling the receptionist after 9:30 am and before 8 pm the prior day only for the next day.
- Visiting hours are limited and in 1 hr increments. Approximately 45 -50 minutes will be permitted to allow for check in for visitors and clean up after. If you are late, your visit will be abbreviated as we have scheduled appointments.
- Visitation hours are as follows and can be changed or altered if necessary: 2-5 pm and 6-8 pm daily.
 - Hudson Valley Rehab and Extended Care Center will assign staff to assist with the transition of residents, monitoring of visitation, and cleaning and disinfecting areas used for visitation after each visit using an EPA-approved disinfectant.
 - Hudson Valley Rehab and Extended Care Center will post signage regarding facemask utilization and hand hygiene and uses applicable floor markings for social distancing.
 - All visitors will enter through the lobby and stop at the reception desk. Hudson Valley Rehab and Extended Care Center will screen all visitors for signs and symptoms of COVID-19 prior to resident access and visitation will be refused if the individual(s) exhibits any COVID-19 symptoms. This will include temperature checks and screening questions to assess potential exposure to COVID-19, international travel and to states designated under the Commissioner's travel advisory. Hudson Valley Rehab and

HUDSON VALLEY REHAB AND EXTENDED CARE CENTER

Extended Care Center must maintain screening question asked onsite in an electronic format and make it available upon the Department's request.

- A log will be kept for all visitors that includes:
 - First and last name of the visitor;
 - Physical (street) address of the visitor;
 - Daytime and evening telephone number;
 - Date and time of visit;
 - Email address, if available; and
 - As per NYSDOH a notation indicating the individual cleared the screening (both temperature and questions) that does not include any individual temperatures or other individual specific information.
- Visitors and residents must wear a facemask or face covering (must always cover both the nose and mouth when on the premises of Hudson Valley Rehab and Extended Care Center). Masks will be available hand for visitors as needed.
- Visiting areas will have easily accessible alcohol-based hand rub, for residents, visitors, and staff.
- NO food or drinks are permitted at this time due to the mask mandate and difficulties with compliance when these items are introduced.
- **No more than 10 percent** of the residents shall have visitors and only two visitors will be allowed per resident on a single day. You must tell us when making your appointment that two visitors are coming and there has to be available space.
- Visitors under the age of 18 must be accompanied by an adult 18 years of age or older.
- **Current COVID-19 positive residents, residents with COVID-19 signs or symptoms, and residents in a 14-day quarantine or observation period are not eligible for visits.**
- Hudson Valley Rehab and Extended Care Center will provide and post a fact sheet outlining visitor expectations including appropriate hand hygiene and face coverings. The fact sheet will be provided upon initial screening to all visitors.
- Residents will also be assisted to go outdoors with staff supervision weather permitting. The appropriate infection control and safety and social distancing requirements must be maintained.
- The IDT Team and other designees will review the Visiting program and monitor for any needed adjustments and report to QA Committee as needed.
- ***If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency. Cooperation is imperative.***